# On the FOREFRONT

A Quarterly Compilation of Outsourcing Best Practices and Case Studies

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## **Forefront Adds Mexican Manufacturing Facility**



Facility fitup is underway at Forefront Medical's new facility in Juarez, Mexico. The 68,000 sq. ft. facility is scheduled to begin production qualification activities in mid-2024.

Forefront Medical Technology is adding a manufacturing facility in Juarez, Mexico. The 68,000 sq.ft. facility is minutes from the U.S./ Mexico border. Facility fit-up is in progress and production qualification is scheduled for the middle part of 2024. Capabilities will include injection molding, extrusion, clean room assembly and packaging, and automated high volume production.

"Our Mexico manufacturing plant will provide our global customer base with greater flexibility and choice in deciding where they want their products manufactured. Customers selling products into North America especially will gain the benefits of nearshore pricing and the simplified logistics of a border location. Shipments will be in the US within 24-48 hours of leaving our factory. This new plant combined with our comprehensive manufacturing capabilities in Singapore, China and the UK, gives our global customer base a variety of options for regional

manufacturing strategies," said Walter Tarca, Forefront Medical Technology's President.

The new plant is Forefront Medical's fifth medical manufacturing facility. Some of the benefits associated with the Juarez location include:

### **Logistics Simplicity**

Asia offers some of the lowest cost options for manufacturing even when logistics cost is considered. For products sold within Asia, logistics is relatively simple. However, for products sold in North America, the transit time factor in logistics can slow responses to changes in demand and create a longer pipeline of finished goods inventory. In those cases, Mexico offers the best blend of manufacturing cost and logistics simplicity.

Medical manufacturing is well-established in Mexico's border regions. Forefront Medical selected Juarez, Mexico for its location be-

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# A Global and Flexible Medical Manufacturing Solution

The addition of its Mexican facility gives Forefront Medical's North American customers a nearshore solution that leverages its vertically integrated capabilities in facilities around the world including Singapore, China and the U.K.

Forefront's approach to contract manufacturing provides its customers with superior quality solutions through proven processes and expertise. Its ability to leverage vertically-integrated solutions and team expertise in low cost labor

regions helps enhance its nearshore solutions in terms of cost and capabilities.

When either product design assistance or redesign for cost reduction is involved, Forefront's design engineering group works under a Design Development Plan (DDP) process designed to assess customer requirements and define a detailed product specification. The customer specification reflects both customer and market inputs.

Once the customer specification is approved, 3D CAD models are developed and analyzed to test assumptions related to the design and manufacturing process. Tooling performance and throughput assumptions are tested via software modeling. Design reviews which include functional analysis and risk evaluation are completed. After the customer's team approves the design, prototyping and verification begin. This phased process enables an evolutionary path to be taken should analysis or a review step indicate a change in approach would be beneficial. Use of rapid prototyping technologies ensures that the customer team is able to see and handle a prototype as an additional check and balance in the process.

Forefront's Safe Launch™ process helps ensure a robust production validation process, verifying product and process stability in an organized manner through audits during the validation process.

Areas audited include:

- Material receiving and incoming inspection
- Material storage conditions and security
- Work order issuing



Well-defined processes and highly trained personnel help Forefront Medical consistently deliver superior quality.

- Material issuing and accountability
- Set-up, line clearance and first article inspection
- Production record of good vs. scrap
- Production run with 100% inspection on critical points
- Work order closure to determine if actual quantity aligns with system quantity.

The output of this audit process is a gap analysis on commercial run readiness which leads to development of an action plan. Data collection is used to determine if critical defects are detected. Once all the gaps are closed and pre-defined critical customer and product requirements are met, the team exits

Safe Launch $^{\text{TM}}$  and begins normal production.

In developing each Safe Launch™ Plan, Forefront's team and the customer's team collaborate to assess potential defect opportunities and define a list of requirements that help prevent defects from occurring. Forefront's team then develops a control plan with checks and balances to prevent defects from occurring where possible, plus inspects CTQ elements to ensure only defect-free

product leaves the factory.

Forefront Medical's manufacturing capabilities, when its global operations are considered, include Selective Laser Sintering (SLS) and Multi-Jet Modeling (MJM) systems, injection and blow molding, extrusion, metal fabrication, electromechanical assembly, and clean room assembly capabilities.

Six Sigma Green Belt training is in place in all Forefront facilities, creating teams with enhanced problem solving skills to lead continuous improvement focus in

each facility.

Forefront Medical's team also has significant experience in supply chain realignment to reduce logistics costs. Its facility locations have been selected for their proximity to major shipping hubs and support infrastructure.

This combination of expertise, well-defined processes, vertically-integrated facilities, ability to leverage engineering resources in low cost markets and global manufacturing footprints provides customers with choice in product manufacturing technology options and build site locations while ensuring consistency and similar quality among facilities.

# On the FOREFRONT



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Forefront Medical Technology focuses exclusively on the medical device industry and thoroughly understands the needs of this market. As a specialty contract manufacturer with a focus in disposable diagnostic, drug infusion and medical device systems, Forefront Medical has extensive expertise with injection molding, extrusion, assembly and packaging of specialty medical disposable devices. In addition, Forefront Medical Technology's technical expertise extends into collaborative product design and development, rapid SLS prototyping, in-house tool making and isolated clean rooms for manufacturing, assembly and packaging. Capabilities also include sterilization and global logistics to provide one integrated source for the total supply chain. This world class supplier has the expertise to custom design a new product... or redesign the current one...from a conceptual drawing into a completely manufactured, packaged and sterilized product, ready for global shipment.

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## **Mexico Facility**

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cause it offers the shortest transit time to a major US city, international airport, rail and U.S. interstates. El Paso has three sterilization facilities capable of gamma and/or ethylene oxide (EO) sterilization. An EO sterilization facility is also available at the adjacent port of entry in Santa Teresa, New Mexico.

The El Paso/Juarez borderplex's logistical benefits include:

- Quick access to the I-10 (East-West) and I-25 (North-South) interstate corridors
- Access to five international bridges and the Union Pacific and BNSF rail lines
- A variety of warehousing and distribution services
- Choice in customs and logistics services
- Access to a large free trade zone

on the U.S. side and multiple regional free trade agreements on the Mexico side.

This speed of transit can help OEMs support unpredictable spikes in demand as well as reduce the levels of finished goods inventories kept as a just-in-case measure against products with lengthy transit time.

#### **Experienced Industrial Base**

According to Bio Juarez, an advocacy group for the region's biomedical manufacturing base, there are over 30 factories in the El Paso/Juárez borderplex producing Class I, II and III medical devices. Over 40,000 people work in the medical device industry in the region.

The result is a labor market with executives, managers and production workers highly experienced in the rigorous requirements associated with manufacturing medical devices, making easier to hire experienced personnel and maintain high workforce standards.

#### Convenience

Supplier sourcing teams often have challenging schedules. Offshore suppliers add complexity since cost and length of travel time often translate to supplier audits that take a week or more. Comparatively, a visit to a Juarez, Mexico facility more closely resembles a U.S. business trip. Air travel can occur entirely within the U.S. El Paso and Juarez are in the Mountain Time zone, minimizing the time zone differences travellers within the U.S. otherwise face. Given that border transit time from a U.S. hotel to the factory is often less than 20 minutes, U.S. hotel stays are an option. Juarez also has a variety of hotel chain options for visitors preferring to stay on the Mexico side of the border.

The result is lower travel-related costs for supply chain audits, shorter trips and greater scheduling flexibility.